

Sakai City Foreign Resident Awareness Survey Questionnaire

In Sakai City, we aim to create a safe community and town where all citizens can live with peace of mind, regardless of their nationality. In order to promote the creation of such a community, we are conducting an awareness survey targeting foreign residents.

(The survey involves asking your ideas and opinions.)

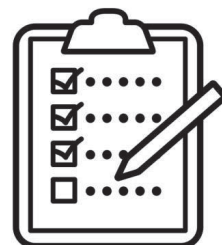
The questionnaires are sent to 2,500 people selected randomly from among residents 18 years old or over with foreign nationality living in Sakai City.

The results will be used as valuable materials for future municipal administration in Sakai City and will never be used for any other purposes. Your name and personal information will not be disclosed. We would appreciate your understanding of the purpose of the survey and cooperation.

The questionnaires include Japanese and English versions, and another language version (selected according to your nationality). The contents of the questionnaires in different languages are the same. Please choose one of these versions to complete.

■ Notes on completing the questionnaire

1. The questionnaire must be answered by the addressee only.
2. Please check/tick (☑) in the box next to the numbers of the answers that apply to you. Please complete in words specifically where there is a space to fill out. Please note that some questions ask you to choose only one answer and other questions ask you to choose more than one answers or as many answers as you want.
3. You do not need to write sender's (your) name and address on the questionnaire and envelope to submit.



■ After completing the questionnaire

Please enclose the questionnaire in the self-addressed envelope provided and post it by August 31. No stamps are required.



<<Inquiries regarding the survey>>

International Division, International Affairs Department, Sakai City

Address 3-1, Minamikawara-machi, Sakai-ku, Sakai City
Email kokusai@city.sakai.lg.jp
TEL 072-222-7343
FAX 072-228-7900

Foreign Resident Awareness Survey Questionnaire

1-i Living Information

1 From who or where do you obtain information necessary for daily life? You can check (✓) as many answers as you like.

- 1 Friends, acquaintances or gatherings of the same nationality
- 2 Japanese friends, acquaintances or gatherings
- 3 Friends, acquaintances or gatherings of nationalities other than Japanese and my nationality
- 4 My family members (e.g. my children, partner)
- 5 My work place or school
- 6 Someone from my area, neighbors or circulations (回覧板 *Kairanban*) of neighborhood association (町内会 *Chonaikai*)/residents' association (自治会 *Jichikai*)
- 7 Organization supporting foreign residents (Name of organization:)
- 8 Organization to which I belong (Name of organization:)
- 9 "Koho Sakai" (Sakai City PR magazine)/Sakai City website
- 10 Newsletters in English, "City Life"/in Chinese, "我们的堺市", published by Sakai City International Division
- 11 City Hall/Ward Office counters or other public facilities
- 12 SNS (e.g. Facebook, Twitter, LINE)
- 13 Websites (Name of website I mainly view:)
- 14 TV/radio (Name of TV/radio station or program I mainly watch/listen:)
- 15 Newspaper/magazines (Name of newspaper/magazines I mainly read:)
- 16 Embassy/consulate general
- 17 Others (Please specify:)
- 18 No means to obtain information.

2 What troubles you or makes you worry while living in Sakai City? You can check (✓) as many answers as you like.

- | | |
|---|--|
| <ul style="list-style-type: none"> <input type="checkbox"/> 1 Ways to separate and dispose of waste <input type="checkbox"/> 2 How to get on buses and trains <input type="checkbox"/> 3 Finding information when looking for place to live <input type="checkbox"/> 4 How health insurance, etc. works <input type="checkbox"/> 5 I cannot go to the hospital due to difficulty in communicating with doctors <input type="checkbox"/> 6 How to have immunizations, health check-ups, etc. <input type="checkbox"/> 7 Finding information about child birth/parenting <input type="checkbox"/> 8 How to use nursing-care/welfare services <input type="checkbox"/> 9 How to apply for benefits, public assistance, etc. <input type="checkbox"/> 10 How pension scheme works | <ul style="list-style-type: none"> <input type="checkbox"/> 11 How tax system works and how to apply for tax reduction <input type="checkbox"/> 12 How to find a job <input type="checkbox"/> 13 Procedures for status of residence <input type="checkbox"/> 14 How Japanese educational system works <input type="checkbox"/> 15 Violence/abuse by my spouse or partner (Domestic Violence/DV) <input type="checkbox"/> 16 I don't know what to do in the case of earthquakes and other disasters <input type="checkbox"/> 17 I don't know what to do if I am involved in a crime <input type="checkbox"/> 18 Others (Please specify:) <input type="checkbox"/> 19 I don't have any concerns or worries in daily life |
|---|--|

3 When you have concerns or worries where or to who do you seek advice? You can check (✓) as many answers as you like.

- 1 Friends, acquaintances or gatherings of the same nationality
- 2 Japanese friends, acquaintances or gatherings
- 3 Friends, acquaintances or gatherings of nationalities other than Japanese and my nationality
- 4 My family members (e.g. my children, partner)
- 5 My coworkers, teachers or staff at school or dormitory
- 6 Someone from my area, neighbors or neighborhood association (町内会 *Chonaikai*)/residents' association (自治会 *Jichikai*)
- 7 Organization supporting foreign residents (Name of organization:)
- 8 Organization to which I belong (Name of organization:)
- 9 Consulting counters in the City Hall or Ward Offices, etc.
- 10 Sakai International Plaza
- 11 SNS (e.g. Facebook, Twitter, LINE)
- 12 Embassy/consulate general
- 13 Others (Please specify:)
- 14 No one to seek advice

1-ii Disaster Prevention/Mitigation

4 It is predicted that very large scale earthquake will occur in near future. Are you aware of that?

Please check (✓) only one answer.

- 1 Yes 2 No

5 From who or where do you obtain information about earthquakes, tsunami, typhoons, sediment disasters, etc? You can check (✓) as many answers as you like.

- 1 Friends, acquaintances or gatherings of the same nationality
 2 Japanese friends, acquaintances or gatherings
 3 Friends, acquaintances or gatherings of nationalities other than Japanese and my nationality
 4 My family members (e.g. my children, partner)
 5 My work place or school
 6 Someone from my area, neighbors or neighborhood association (町内会 *Chonaikai*)/ residents' association (自治会 *Jichikai*)
 7 Organization supporting foreign residents (Name of organization: _____)
 8 Organization to which I belong (Name of organization: _____)
 9 Sakai City website
 10 City Hall/Ward Office counters or other public facilities
 11 Sakai International Plaza
 12 Websites
 13 SNS (e.g. Facebook, Twitter, LINE)
 14 TV/radio
 15 Newspaper/magazines
 16 Embassy/consulate general
 17 Others (Please specify: _____)

6 Do you know where to evacuate in the case of disasters such as earthquakes and tsunami?

Please check (✓) only one answer.

- 1 Yes 2 No

7 Which information would you like to obtain in order to prepare for disasters?

Please check (✓) maximum five answers.

- 1 Evacuation sites and routes to get there
 2 Places where tsunami would not reach and routes to get there
 3 How to contact my family in case we get separated
 4 Lists of the types and quantity of emergency food necessary for all members of my family
 5 How to act to avoid injuries
 6 How to prevent furniture, etc. falling down
 7 Lists of essential items (e.g. radio, torch) to live in evacuation centers
 8 Information about disaster prevention drills which I can participate in
 9 How to reinforce buildings to prepare for earthquakes
 10 How to obtain detailed information about disasters
 11 Others (Please specify: _____)
 12 I don't need any information particularly



1-iii Parenting/Education

8 Do you have a child/children? Please check (✓) only one answer.

- 1 Yes 2 No 【Please also answer Question 9 and 14】

9 Please answer even if you don't have any children. Do you have any of the following concerns or worries about child birth and parenting? If you don't have children, please answer as if you had one. You can check (✓) as many answers as you like.

- 1 Contents of Maternal and Child Health Handbook
- 2 How and when to attend periodic health check-ups for expectant mothers
- 3 Conversations with doctors when attending hospital and when hospitalized
- 4 Expenses necessary to give birth
- 5 Details of children's health check-ups and immunizations
- 6 Even if I want/wanted my child to go to day-nursery or kindergarten, none are/would be available
- 7 Expenses for day-nursery/kindergarten
- 8 Opening hours of day-nurseries is short
- 9 Conversation with teachers in day-nursery/kindergarten
- 10 My child is/would be excluded or bullied in the day-nursery/kindergarten
- 11 I don't/wouldn't know what to do, even if I want/wanted someone to look after my child when I work
- 12 I have no one to ask for advice about parenting
- 13 Others (Please specify: _____)
- 14 I don't have any concerns or worries



10 Does your child currently attend elementary/junior high school? Please check (✓) all answers which apply to you.

- 1 Elementary school 【Go to Question 11】
- 2 Junior high school 【Go to Question 11】
- 3 Foreign school (e.g. International school, Korean school, Brazilian school) 【Go to Question 11】
- 4 My child does not attend school 【Go to Question 12】

11 Please answer this question if you answered “Elementary school/Junior high school/Foreign school” at Question 10.

Does your child have any of the following problems at school? You can check (✓) as many answers as you like.

- 1 My child does not understand Japanese at lessons
- 2 My child cannot make any friends
- 3 My child cannot have good relationships with school teachers
- 4 My child does not understand the rules at school
- 5 My child cannot eat school meals due to religious reasons
- 6 My child gets bullied because he/she is a foreigner
- 7 I am not sure if my child can go to the next stage of education
- 8 Others (Please specify: _____)
- 9 I cannot ask my child what troubles him/her
- 10 I don't know
- 11 My child does not have any concerns or worries

12 Please answer this question if you answered “My child does not attend school” at Question 10. What are the reasons why your child does not attend school? You can check (✓) as many answers as you like.

- 1 My child is not the right age to go to elementary/junior high school
- 2 We cannot pay school tuition fees
- 3 My child does not want to go to school
- 4 We are going back to our country soon
- 5 My child does not understand Japanese
- 6 We move home very often
- 7 We don't know the procedure to enter school
- 8 We are worried about bullying
- 9 Different life style and habits compared with schools in our country
- 10 There are not any foreign schools close to our home
- 11 My child needs to work either full time or part time
- 12 My child needs to do housework or look after his/her siblings
- 13 Others (Please specify: _____)

13 Please answer this question if you have a child/children attending junior high school. What do you think about the next stage after your child finishes school? You can check (✓) as many answers as you like.

- 1 I want my child to go to high school in Japan
- 2 I want my child to go to high school in our country
- 3 I want my child to go to foreign school in Japan
- 4 I want my child to get qualifications at special (vocational) school
- 5 I want my child to get qualifications at distance learning education
- 6 I want my child to find a job in Japan
- 7 I want my child to find a job in our country
- 8 I cannot think about the next stage of education as I have no information
- 9 I want my child to do whatever he/she wants to do
- 10 I have not thought anything about it
- 11 Others (Please specify: _____)

14 Please answer even if you don't have any children. Do you have any of the following concerns or worries about your child's education? If you don't have children, please answer as if you had one.

You can check (✓) as many answers as you like.

- | | |
|---|---|
| <input type="checkbox"/> 1 Difficult to understand information from school | <input type="checkbox"/> 10 My child causes/would cause trouble at school often |
| <input type="checkbox"/> 2 Difficult to make conversation with teachers and other parents | <input type="checkbox"/> 11 My child doesn't/wouldn't want to go to school |
| <input type="checkbox"/> 3 I don't know how school meal system works | <input type="checkbox"/> 12 My child gets/would get bullied at school |
| <input type="checkbox"/> 4 I don't know how to make lunch box (<i>Obento</i>) | <input type="checkbox"/> 13 I have worries about the next stage of education and the future |
| <input type="checkbox"/> 5 I don't know about school events (e.g. school trip, sports festival) | <input type="checkbox"/> 14 I don't have anyone to ask for advice even if I have questions about education |
| <input type="checkbox"/> 6 I don't know about Japanese schooling system | <input type="checkbox"/> 15 I cannot/wouldn't be able to teach my child because I don't understand Japanese |
| <input type="checkbox"/> 7 Impossible to provide next stage of education because of the cost | <input type="checkbox"/> 16 Others (Please specify: _____) |
| <input type="checkbox"/> 8 Cost of education | <input type="checkbox"/> 17 I don't have any concerns or worries |
| <input type="checkbox"/> 9 Impossible for children to learn our mother tongue | |

2-i Ability of Understanding Japanese

15 Please tell us your "ability of listening". Please check (✓) only one answer.

- 1 I can understand news and drama on TV
- 2 I can mostly understand what others are saying
- 3 I can understand others if they speak slowly
- 4 I can only comprehend single words
- 5 I can hardly understand anything



16 Please tell us your "ability of speaking". Please check (✓) only one answer.

- 1 I can convey my opinion with no problems
- 2 I can mostly say what I want
- 3 I can have easy everyday conversations
- 4 I can give a simple self-introduction and use set phrases to greet people
- 5 I can hardly speak any Japanese

17 Please tell us your "ability of reading". Please check (✓) only one answer.

- 1 I can read letters and notices from the government, school and workplace
- 2 I can read letters and notices from the government, school and workplace a little bit
- 3 I can obtain necessary information from advertisements in newspapers and magazines, flyers, timetables and signs at stations
- 4 I can read simple written instruction with images (e.g. garbage disposal, cooking instructions)
- 5 I can hardly read any Japanese

18 Please tell us your "ability of writing". Please check (✓) only one answer.

- 1 I am able to write sentences to explain situations or methods (e.g. work reports, notes to teachers about my child, cooking instructions)
- 2 I am able to write sentences introducing my everyday life, my home town and my own experiences
- 3 I am able to write simple notes stating important matters to coworkers, teachers and family
- 4 I am able to write my name, name of my country and address, etc.
- 5 I can hardly write any Japanese

19 Do you currently learn Japanese? Please check (✓) only one answer.

- 1 Yes 2 No

20 Please answer this question if you answered “No” at Question 19. What are the reasons why you don’t learn Japanese? You can check (✓) as many answers as you like.

- 1 I understand enough Japanese
- 2 I have no use for it (I can get by using words other than Japanese)
- 3 Due to parenting, time does not permit me to study Japanese
- 4 Due to work, time does not permit me to learn Japanese
- 5 I lack sufficient funding for learning Japanese at this point in time
- 6 I don’t have information for registrable Japanese classes
- 7 I cannot find Japanese classes held at convenient times
- 8 I cannot go to Japanese classes because the venue is too far
- 9 I cannot adapt to the teaching methods, curriculum and levels of the classes
- 10 I don’t know how to study
- 11 I am not motivated to learn Japanese
- 12 Others (Please specify: _____)

2-i Work

21 What is the type of your current employment? (Please select “7 Student”, if you are currently a student.)

Please check (✓) only one answer.

- 1 Permanent employee
- 2 Part-timer
- 3 Temporary worker from agency
- 4 Self-employed (business owner/manager, family business worker)/Company director
- 5 Technical intern trainee/Trainee
- 6 Contractor/Non-regular staff (fixed term)
- 7 Student
- 8 Housekeeping
- 9 Unemployed 【Go to Question 25】
- 10 Other (Please specify: _____)

22 What type of work/business do you do? Please check (✓) only one answer.

- 1 Construction industry
- 2 Manufacturing industry
- 3 Information and communication industry
- 4 Wholesale/Retail
- 5 Lodging/Food service industry
- 6 Education/Study support industry
- 7 Service providers (work or business not classified in other industries)
- 8 Others (Please specify: _____)

23 What is your current position/job? Please check (✓) only one answer.

- 1 Managing director/Facility manager (e.g. company director, self-employed)
- 2 Medical and health professional (e.g. doctor, nurse, childcare professionals)
- 3 Technical specialist (e.g. architect, system engineer)
- 4 Legal related expert (e.g. lawyer, accountant, tax accountant, administrative scrivener)
- 5 Teacher/Scholar (e.g. professor, language teacher)
- 6 Linguist (e.g. interpreter, translator)
- 7 Clerical work (e.g. sales administrator, office clerk, accounting, secretary)
- 8 Factory worker (e.g. skilled worker, food processing)
- 9 Shop assistant (e.g. restaurant, retail)
- 10 Housekeeper/Home helper
- 11 Driver/Delivery person
- 12 Cleaner/Security guard
- 13 Building construction worker
- 14 Farmer/Fisherman/Miner
- 15 Hair dresser/Cook
- 16 Other (Please specify: _____)

24 Do you have any of the following problems at your current work? You can check (✓) as many answers as you like.

- 1 I cannot communicate in Japanese
- 2 I am not satisfied with the working conditions such as payment (salary, wage, income) and/or working hours
- 3 I am not satisfied with the working environment such as safety and/or hygiene
- 4 I cannot get along with colleagues or management
- 5 I have experienced discrimination against for being a foreigner (e.g. job transfer, promotion, amount of work)
- 6 My employer does not enroll me in the National Health Insurance and/or Unemployment Insurance scheme
- 7 Others (Please specify: _____)
- 8 I don't particularly have any concerns or worries

25 Please answer this question if you answered "Unemployed" at Question 21. What is the reason why you are not working? Please check (✓) only one answer.

- 1 I have been looking for a job, but cannot find one
- 2 I cannot find a job which I want to do or which I can make use of my skills
- 3 No information about jobs or I don't know how to look for a job
- 4 I don't need to work currently
- 5 Other (Please specify: _____)

2-iii Medical Care/Insurance/Welfare

26 What do you normally do when you become ill or get injured? Please check (✓) only one answer.

- | | |
|--|---|
| <input type="checkbox"/> 1 I go to hospital on my own | <input type="checkbox"/> 5 I buy medicine without going to hospital |
| <input type="checkbox"/> 2 I go to hospital with a family member who understands Japanese | <input type="checkbox"/> 6 I want to go to hospital but cannot because I am worried about the language barriers |
| <input type="checkbox"/> 3 I go to hospital with someone other than my family who understands Japanese | <input type="checkbox"/> 7 I want to go to hospital but cannot because of the cost |
| <input type="checkbox"/> 4 I go to a hospital where my mother tongue is spoken | <input type="checkbox"/> 8 Others (Please specify: _____) |
| | <input type="checkbox"/> 9 I don't do anything |



27 Which health examinations or check-ups have you had for your health care? You can check (✓) as many answers as you like.

- 1 Periodic health check-ups held at public health centers, etc.
- 2 Periodic health check-ups at work
- 3 Medical check-ups (*Ningen Dokku*), PET scan (Positron Emission Tomography) held at hospitals, etc.
- 4 Cancer screenings (e.g. breast cancer screening, colorectal cancer screening) held at public health centers, etc.
- 5 Tuberculosis examinations held at public health centers, etc.
- 6 Others (Please specify: _____)
- 7 I have never been to health examinations or health check-ups

28 By which health insurance (medical insurance) are you currently covered? Please check (✓) only one answer.

- 1 Health insurance (e.g. unemployment insurance) at work
- 2 Health insurance (e.g. unemployment insurance) as a family member at my family member's work
- 3 National Health Insurance
- 4 National Health Insurance as a family member
- 5 Insurance (e.g. travel insurance) other than public insurance
- 6 Covered by an insurance, but not known which type
- 7 Not covered



29 By which pension scheme are you currently covered? Please check (✓) only one answer.

- | | |
|---|--|
| <input type="checkbox"/> 1 Public pension (e.g. employee pension) at work | <input type="checkbox"/> 4 Other pension scheme |
| <input type="checkbox"/> 2 National Pension of Japan | <input type="checkbox"/> 5 Covered by a pension scheme, but not known which type |
| <input type="checkbox"/> 3 National Pension of my own country | <input type="checkbox"/> 6 Not covered |

3-i Administrative Services

30 Do you know any of the following administrative services that are carried out by local government (at the City Hall and Ward Offices)? You can check (✓) as many answers as you like.

- | | |
|--|---|
| <input type="checkbox"/> 1 National Health Insurance (<i>Kokumin Kenko Hoken</i>) | <input type="checkbox"/> 8 Payment of children's allowance (<i>Jido Teate</i>) |
| <input type="checkbox"/> 2 National Pension (<i>Kokumin Nenkin</i>) | <input type="checkbox"/> 9 Periodic immunizations (<i>Yobo Sesshu</i>) |
| <input type="checkbox"/> 3 Long-term Care Insurance (<i>Kaigo Hoken</i>) | <input type="checkbox"/> 10 Infant health check-ups (<i>Nyuyoji Kenshin</i>) |
| <input type="checkbox"/> 4 Application for municipal housing/guidance of prefectural housing (<i>Shiei Jutaku/Fuei Jutaku</i>) | <input type="checkbox"/> 11 Cancer screening (held at public health centers, etc.) |
| <input type="checkbox"/> 5 Payment of public assistance (<i>Seikatsu Hogo</i>) | <input type="checkbox"/> 12 HIV testing (held at public health centers, etc.) |
| <input type="checkbox"/> 6 Issue of Maternal and Child Health Handbook (<i>Boshi Kenko Techo</i>) | <input type="checkbox"/> 13 Counselling for abuse or DV (violence/abuse by spouse) |
| <input type="checkbox"/> 7 Subsidy for infant medical expenses (<i>Nyuyoji Iryohi</i>) | <input type="checkbox"/> 14 Discounted bus pass for elderly people (<i>Odekake Oen Bus</i>) |
| | <input type="checkbox"/> 15 I don't know any |

31 Which of the following guidance and public relations published by the local government do you know?

You can check (✓) as many answers as you like.

- 1 *Koho Sakai* (Sakai City PR magazine)
- 2 Sakai City Official Website
- 3 Newsletters in English, "City Life"/in Chinese, "我们的堺市"
- 4 "Essentials for Living in Osaka", the living guide for foreign residents
- 5 Disaster prevention handbook
- 6 Administrative information of Sakai City by FM COCOLO
- 7 Guidebooks by the local government (Ward Offices)
- 8 SNS (Facebook, Twitter)



32 Do you have any of the following concerns or worries when you are at the counters at the City Hall or Ward Offices? You can check (✓) as many answers as you like.

- 1 I don't understand the directions as the signs are written in Japanese
- 2 I don't understand the procedures at the counters
- 3 I cannot talk with the staff because I don't understand Japanese
- 4 I don't understand how to complete forms, etc. as they are written in Japanese
- 5 I don't understand the contents of forms, etc. as the Japanese written there is difficult
- 6 I don't understand what the staff says as they speak advanced Japanese words
- 7 Others (Please specify: _____)
- 8 I don't have any concerns or worries particularly

33 Which of the following administrative services provided by Sakai International Plaza and events held by private international exchange organizations do you know? You can check (✓) as many answers as you like.

- 1 Volunteer interpreter dispatching service
- 2 Living support consultation for foreign residents
- 3 Consultation on immigration/naturalization by administrative scriveners
- 4 Life consultation and provision of living information for foreign residents on the phone
- 5 Japanese classes for beginners
- 6 Support for oversea students such as cultural experience
- 7 Lectures on disaster prevention such as evacuation drills
- 8 Free rental service of meeting rooms at Sakai International Plaza
- 9 Free rental service of books and DVDs, etc. at Sakai International Plaza
- 10 Email magazine dispatched monthly by Sakai International Plaza
- 11 Japanese classes held by private international exchange organizations
- 12 Events held by private international exchange organizations (Name of the event: _____)
- 13 I know about Sakai International Plaza and have used it
- 14 I don't know about Sakai International Plaza
- 15 Newsletters in English, "City Life"/in Chinese, "我们的堺市" published by Sakai City International Division

3-ii Participating in the Community

34 Is there a community where people from your country or region to get together?

Please check (✓) only one answer.

- 1 Yes, in neighborhood
 2 Yes, in the ward where I live, but not in neighborhood
 3 Yes, in Sakai City
 4 Yes, in Osaka Prefecture, but not in Sakai City
 5 Yes, I know it exists somewhere, but I don't know where
 6 Yes, I know it exists, but I have never been there (Please specify the reason: _____)
 7 I don't know
 8 No, there is not

35 What are the topics of conversation when you get together in the community? Please check (✓) maximum five answers.

- | | |
|---|--|
| <input type="checkbox"/> 1 School/Education | <input type="checkbox"/> 11 Politics and economy in Japan |
| <input type="checkbox"/> 2 Insurance/Pension/Nursing care | <input type="checkbox"/> 12 Our country |
| <input type="checkbox"/> 3 Childbirth/Parenting | <input type="checkbox"/> 13 Neighborhood (e.g. local activities, events) |
| <input type="checkbox"/> 4 Employment/Work | <input type="checkbox"/> 14 Hobbies, leisure |
| <input type="checkbox"/> 5 Disaster prevention/Crime prevention | <input type="checkbox"/> 15 Sports |
| <input type="checkbox"/> 6 Tax | <input type="checkbox"/> 16 Medical care/Hospitals |
| <input type="checkbox"/> 7 Benefits/Public assistance | <input type="checkbox"/> 17 Abuse/DV (violence by spouse) |
| <input type="checkbox"/> 8 Marriage/Divorce | <input type="checkbox"/> 18 Studying Japanese |
| <input type="checkbox"/> 9 Housing/Moving house | <input type="checkbox"/> 19 International exchange and interaction |
| <input type="checkbox"/> 10 Health care | <input type="checkbox"/> 20 Others (Please specify: _____) |

36 Which of the following local activities do you participate in? You can check (✓) as many answers as you like.

- 1 Neighborhood association (町内会 *Chonikai*)/Residents' association (自治会 *Jichikai*)
 2 Activities of *Kodomo-kai* (children's club)
 3 PTA activities
 4 Volunteer activities to support local school's lessons and events
 5 Hobbies, sports, etc. in local community
 6 Volunteer activities such as cleaning, patrols
 7 Local festivals and sports festivals
 8 Local evacuation drills
 9 Donation, fund raising, charity bazaars, etc.
 10 Activities of private international exchange organizations
 11 Activities to pass on or disseminate my country's culture
 12 Activities at religious facilities such as churches
 13 Activities to support disabled people, elderly people or people raising children
 14 Others (Please specify: _____)
 15 I don't participate, but I would like to
 16 I don't participate 【Go to Question 37】

37 Please answer this question if you answered "I don't participate" at Question 36. What are the reasons why you don't participate in local activities? You can check (✓) as many answers as you like.

- | | |
|---|--|
| <input type="checkbox"/> 1 Language barriers | <input type="checkbox"/> 5 I don't like activities in groups |
| <input type="checkbox"/> 2 I am not used to joining activities with Japanese people | <input type="checkbox"/> 6 I am not interested in what they do in the activities |
| <input type="checkbox"/> 3 I don't know if there are activities | <input type="checkbox"/> 7 I have not been invited |
| <input type="checkbox"/> 4 I don't have time to participate | <input type="checkbox"/> 8 Others (Please specify: _____) |

38 Are you satisfied with the current life in Sakai City? Please check (✓) only one answer.

- 1 Satisfied 3 More or less unsatisfied
 2 Moderately satisfied 4 Not satisfied at all

39 Have you ever experienced the following discrimination or bias while living in Sakai City? (Please choose from the following even if it happened a long time ago). You can check (✓) as many answers as you like.

- 1 I saw or heard “No foreigners”, etc., while looking for housing
 2 Someone said something offensive against my country and/or race, while I was walking in the town
 3 I was told “No foreigners”, while shopping or at a restaurant
 4 I was excluded among the neighbors because I am a foreigner
 5 I was told not to be friend with a Japanese person because I am a foreigner by his/her parent
 6 My child was bullied at school because he/she is a foreigner
 7 I experienced rejection when doing my job because I am a foreigner
 8 I was required to obtain Japanese nationality
 9 I could not get engaged or married because I am a foreigner
 10 I was turned down for an employment opportunity because I am a foreigner
 11 I was told something offensive (e.g. “Go back to your country”) as I am a foreigner
 12 I have been stared at or avoided on the bus and/or train
 13 Difficulty in applying for mobile phone contract or credit card because I am a foreigner
 14 Others (Please specify: _____)
 15 Not particularly

40 Which of the following approaches do you think that local governments should carry out in order to make foreign residents feel that Sakai City is a comfortable place to live?

Please check (✓) maximum of five answers.

- 1 More opportunities for foreign residents to learn Japanese language and culture
 2 Providing essential living information in multiple languages
 3 Providing essential living information in simple Japanese
 4 More multilanguage counters/contact points which foreign residents can access easily
 5 More counters/contact points where the staff speaks simple Japanese
 6 More displays and signs written in multiple languages
 7 More *Hiragana* and *Furigana* (the Japanese syllabary above *Kanji*) on display and signs
 8 Support for job searching
 9 Support to look for place to live
 10 Creating a system to reflect opinions from foreign residents in Sakai City’s administrative services
 11 Support to be able to participate in local activities
 12 Encouraging Japanese people to learn and understand multiple cultures
 13 Support for Japanese people to learn foreign languages
 14 Education at schools for children to understand different nationalities and cultures
 15 More opportunities for foreign children to study Japanese
 16 Support for international schools and foreign schools
 17 More opportunities to understand the culture and history of one’s own country
 18 Support for organizations helping foreign residents’ living
 19 Others (Please specify: _____)

3-iii About You

41 What is your gender? Please check (✓) only one answer.

- 1 Male 2 Female 3 Not applicable

42 How old are you? Please check (✓) only one answer.

- 1 19 years old or under 4 40 – 49 years old 7 70 – 79 years old
 2 20 – 29 years old 5 50 – 59 years old 8 80 – 89 years old
 3 30 – 39 years old 6 60 – 69 years old 9 90 years old or over

43 What is your nationality? Please check (✓) as many as applicable.

- | | | |
|---------------------------------------|---|--|
| <input type="checkbox"/> 1 Brazilian | <input type="checkbox"/> 5 Peruvian | <input type="checkbox"/> 9 American |
| <input type="checkbox"/> 2 Chinese | <input type="checkbox"/> 6 Filipino | <input type="checkbox"/> 10 Vietnamese |
| <input type="checkbox"/> 3 Indonesian | <input type="checkbox"/> 7 South Korean, North Korean | <input type="checkbox"/> 11 Other (Please specify: _____) |
| <input type="checkbox"/> 4 Nepali | <input type="checkbox"/> 8 Thai | |

44 What is your status of residence? Please check (✓) only one answer.

- | | | |
|---|---|--|
| <input type="checkbox"/> 1 Diplomat | <input type="checkbox"/> 10 Medical services | <input type="checkbox"/> 19 Temporary visitor |
| <input type="checkbox"/> 2 Official | <input type="checkbox"/> 11 Researcher | <input type="checkbox"/> 20 Student |
| <input type="checkbox"/> 3 Professor | <input type="checkbox"/> 12 Instructor | <input type="checkbox"/> 21 Trainee |
| <input type="checkbox"/> 4 Artist | <input type="checkbox"/> 13 Engineer/Specialist in | <input type="checkbox"/> 22 Dependent |
| <input type="checkbox"/> 5 Religious activities | humanities/ International | <input type="checkbox"/> 23 Designated activities |
| | services | |
| <input type="checkbox"/> 6 Journalist | <input type="checkbox"/> 14 Intra-company transferee | <input type="checkbox"/> 24 Permanent resident |
| <input type="checkbox"/> 7 Highly skilled | <input type="checkbox"/> 15 Entertainer | <input type="checkbox"/> 25 Spouse or child of Japanese |
| professional | <input type="checkbox"/> 16 Skilled labor | national |
| <input type="checkbox"/> 8 Business manager | <input type="checkbox"/> 17 Technical intern training | <input type="checkbox"/> 26 Spouse or child of permanent |
| <input type="checkbox"/> 9 Legal/Accounting | <input type="checkbox"/> 18 Cultural activities | Resident |
| services | | <input type="checkbox"/> 27 Long term resident |

**45 Which language do you speak other than Japanese for daily life conversation? (including your mother tongue)
You can check (✓) as many answers as you like.**

- | | | |
|---------------------------------------|---|---|
| <input type="checkbox"/> 1 English | <input type="checkbox"/> 5 Spanish | <input type="checkbox"/> 9 Indonesian |
| <input type="checkbox"/> 2 Chinese | <input type="checkbox"/> 6 Vietnamese | <input type="checkbox"/> 10 Others (Please specify: _____) |
| <input type="checkbox"/> 3 Korean | <input type="checkbox"/> 7 Tagalog (Filipino) | <input type="checkbox"/> 11 None |
| <input type="checkbox"/> 4 Portuguese | <input type="checkbox"/> 8 Thai | |

46 Which ward do you currently live in? Please check (✓) only one answer.

- | | | |
|---|--|--|
| <input type="checkbox"/> 1 Sakai Ward | <input type="checkbox"/> 4 Nishi Ward | <input type="checkbox"/> 7 Mihara Ward |
| <input type="checkbox"/> 2 Naka Ward | <input type="checkbox"/> 5 Minami Ward | |
| <input type="checkbox"/> 3 Higashi Ward | <input type="checkbox"/> 6 Kita Ward | |

47 Which type of housing do you currently live in? Please check (✓) only one answer.

- 1 Self-owned property (detached house)
- 2 Self-owned property (apartment/condominium)
- 3 Prefectural/Municipal housing
- 4 Housing lent by the Urban Renaissance Agency (UR)/Housing Supply Corporation
- 5 Condominium/Apartment lent by private organization
- 6 Company or school-owned accommodation/dormitory/company-owned house
(including housing such as apartment rented by the company)
- 7 Other (Please specify: _____)

48 Approximately how many years have you been living in Japan in total? Please check (✓) only one answer.

- | | | |
|--|--|--|
| <input type="checkbox"/> 1 Less than 1 year | <input type="checkbox"/> 4 3 years – less than 5 years | <input type="checkbox"/> 7 15 years – less than 20 years |
| <input type="checkbox"/> 2 1 year – less than 2 years | <input type="checkbox"/> 5 5 years – less than 10 years | <input type="checkbox"/> 8 20 years – less than 30 years |
| <input type="checkbox"/> 3 2 years – less than 3 years | <input type="checkbox"/> 6 10 years – less than 15 years | <input type="checkbox"/> 9 30 years or more |

49 Approximately how many years have you been living in Sakai City in total? Please check (✓) only one answer.

- | | | |
|--|--|--|
| <input type="checkbox"/> 1 Less than 1 year | <input type="checkbox"/> 4 3 years – less than 5 years | <input type="checkbox"/> 7 15 years – less than 20 years |
| <input type="checkbox"/> 2 1 year – less than 2 years | <input type="checkbox"/> 5 5 years – less than 10 years | <input type="checkbox"/> 8 20 years – less than 30 years |
| <input type="checkbox"/> 3 2 years – less than 3 years | <input type="checkbox"/> 6 10 years – less than 15 years | <input type="checkbox"/> 9 30 years or more |

50 What are the reasons why you chose to live in Sakai City? You can check (✓) as many answers as you like.

- | | |
|---|---|
| <input type="checkbox"/> 1 Close to my work place/school | <input type="checkbox"/> 4 Place where I was born and brought up |
| <input type="checkbox"/> 2 To live with my family | <input type="checkbox"/> 5 Comfortable place to live (Please specify:) |
| <input type="checkbox"/> 3 Friends and acquaintances live there | <input type="checkbox"/> 6 Others (Please specify:) |

51 Do you currently live with somebody? You can check (✓) as many as applicable.

Please also write the total number of people living with you (including yourself).

- | | |
|--|---|
| <input type="checkbox"/> 1 On my own
(including company/school-owned dormitory) | <input type="checkbox"/> 6 Sibling(s) (including my partner's siblings) |
| <input type="checkbox"/> 2 Partner/spouse | <input type="checkbox"/> 7 Grandchild(ren) (including my partner's grandchildren) |
| <input type="checkbox"/> 3 Child(ren) (including my partner's children) | <input type="checkbox"/> 8 Acquaintance(s)/friend(s)/boyfriend/girlfriend |
| <input type="checkbox"/> 4 Parent(s) (including my partner's parents) | <input type="checkbox"/> 9 Others (Please specify:) |
| <input type="checkbox"/> 5 Grandparent(s)
(including my partner's grandparents) | |

people in total

52 This is the final question. We have been conducting various activities and projects for foreign residents in Sakai City. Please check (✓) as many of following items as you would like to comment on or to write the details of what you want us to carry out. Please also feel free to write your opinions regarding this survey in the column below.

- | | | |
|---|---|--|
| <input type="checkbox"/> 1 Education | <input type="checkbox"/> 6 Local activities | <input type="checkbox"/> 11 Transport |
| <input type="checkbox"/> 2 Languages | <input type="checkbox"/> 7 Living information | <input type="checkbox"/> 12 Tourism |
| <input type="checkbox"/> 3 Housing | <input type="checkbox"/> 8 Disasters | <input type="checkbox"/> 13 International exchange |
| <input type="checkbox"/> 4 Work | <input type="checkbox"/> 9 Crime | <input type="checkbox"/> 14 Health |
| <input type="checkbox"/> 5 Medical care/
Welfare | <input type="checkbox"/> 10 Administrative services | <input type="checkbox"/> 15 Others |

Your opinions



We thank you very much for your time and cooperation.
The results will be used as valuable opinions to promote Sakai City's policy.